



POLICY SERVICE

CAPABILITY PROFILE

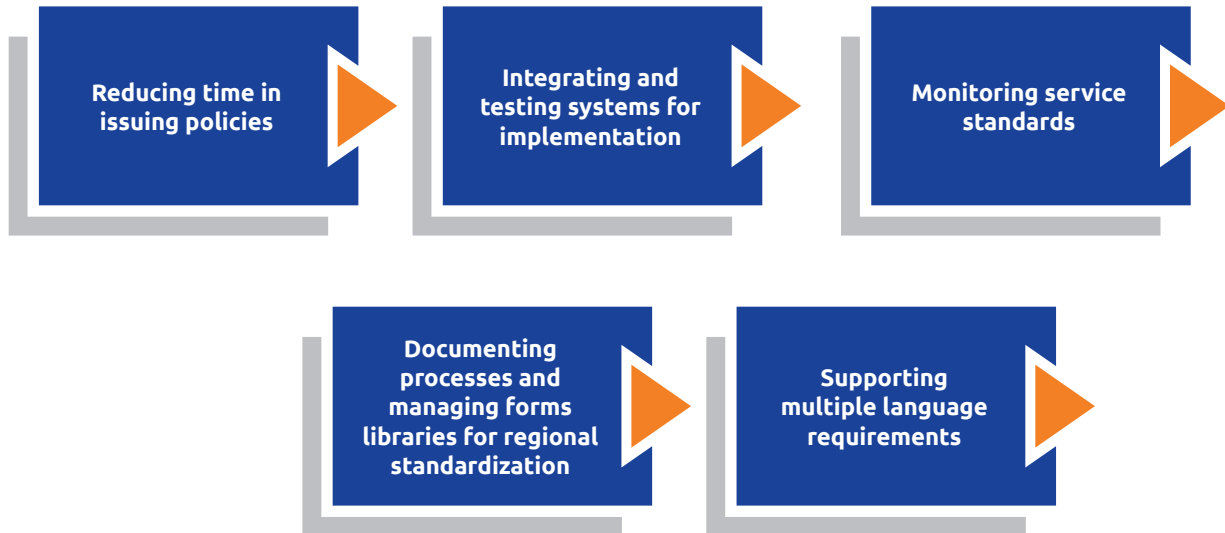
Our policy services provide support for the entire policy lifecycle — from bind to issue, including endorsements and renewals — giving our clients faster turnaround times, more satisfied policyholders, and greater competitive edges.

For property/casualty, executive and professional, marine, healthcare, accident and health and workers compensation carriers, our knowledge of and working experience in diverse global regions like North America, Asia, Europe, and Australia (including deep familiarity with their specific insurance regulations) help our clients enter new markets.



EXPERTISE IS AS IMPORTANT AS SPEED

Our team directly enriches client operations in a number of ways:



We help our clients' underwriters be less involved in issuance, so they can be more involved in risk assessment. We streamline and standardize documentation and reporting using database tools to automate routine processes and reduce turnaround times. And when it comes to accuracy, perfection is our goal.



SUCCESS IS IN THE DETAILS

The notion of the policy lifecycle from binding to issuance seems straightforward. On the surface, it is. But it's the details in the attendant processes that determine outcomes. That's why we help our clients with everything from schedules to policy language, from declarations to exclusions, conditions, and coverage limits. And in a sense, once the policy is issued, the work has just begun.

Our policy services include:



ENDORSEMENTS

Policy changes, amendments, additions, or deletions — because we understand them, we're able to manage them, automate them to the greatest extent possible, and append them to the policy



RENEWALS

Taking mid-term endorsements into consideration, we work with our clients' underwriters to mitigate exposures, then we manage renewals — including renewal solicitations and non-renewal notices



FORMS

From standardized wording to highly specialized geographic and environmental conditions, we manage the requisite forms for every region and line of business. That includes endorsements, policy wording, and schedules

Our attention to detail also extends to interfacing with all other functions within insurance organizations to ensure completeness, coherence, consistency, and process optimization. A bad process automated is still a bad process. So, we work with our clients to ensure all their processes are appropriate and efficient.



OUTCOMES, NOT OUTPUT

Our policy services help insurers get more done, issuing more policies in less time. But our real value is our dedication to positive outcomes. We understand the insurance lifecycle. We can work with all lines of business — commercial and personal — in all geographic markets. And that experience enables us to combine our knowledge of insurance and technology to maximize the achievement of our clients' objectives.

Because we're a global organization, our policy services will help you do more business, more profitably, no matter where you do business.

[CONTACT US](#) today to find out how we can help you maximize the value you get from your policy processes.