



Establish a Modernized P&C Insurance Framework with End-to-End Duck Creek Implementation Support

Property and Casualty (P&C) insurance represents about a third of the insurance industry, valued at USD 1.6 trillion. Over the past decade, the industry has evolved rapidly and embarked on a transformative digitization journey. However, P&C enterprise applications have not evolved at the same pace. In fact, they have stayed relatively stagnant, leaving many insurers encumbered by legacy technology systems in a progressive digital landscape.

Duck Creek Technologies is a leading provider of P&C insurance systems. Their foundational Duck Creek Suite provides insurers around the world with cutting-edge digital solutions through low-code configuration and open architecture. This allows organizations to manage and maintain their P&C operations on an efficient, data-integrated platform.

Ensuring a smooth, timely, and cost-effective implementation of the Duck Creek Suite requires a robust and agile approach. Such an approach should encompass:

- › Undertaking critical in-house operations, including coding and testing
- › Designing the user experience
- › Optimizing implementation costs
- › Migrating existing systems and conducting upgrades

Xceedance is a strategic partner of Duck Creek Technologies. Deep expertise in P&C insurance lines of business and a Duck Creek-focused team of 140+ experienced professionals at Xceedance, help insurance organizations simplify and streamline the Duck Creek Suite implementation process.

We have partnered with leading insurers across North America, Asia, and the ANZ region to implement the following Duck Creek products with maximum efficiency and standardization:

- › Policy
- › Rating
- › Claims
- › Billing
- › Insights

SOLUTION HIGHLIGHTS

Xceedance strategic technology support and agile delivery model ensures full-scale implementations and enhancements of the Duck Creek Suite. End-to-end support from Xceedance includes:

- › Solutioning
- › Business analysis and requirements gathering
- › Duck Creek architectural review
- › New products implementation
- › Manual and automation testing
- › Post-implementation support
- › Platform upgrades
- › Legacy migration across all P&C lines
- › Implementation and upgrades for ISO products

KEY PROPRIETARY ACCELERATORS

We have developed proprietary solution components to simplify the implementation, upgrade, migration, and support for insurers' Duck Creek application landscape.

- › **User Experience**
 - **FNOL Process Automation:** Eliminates the need for users to switch between multiple screens to log a claim
 - **Underwriter Signature Upload:** Allows users to upload the underwriter signature directly to the server using integrated functionality added to Duck Creek Express
- › **Implementation Cost**
 - **Forms Development Accelerator:** Reduces effort in forms development and drives cost savings
- › **Development and Testing**
 - Policy Creation Utility
 - Code Review Utility
 - Coverage Creation Utility
 - Forms Analysis and Development Utility
 - Author Table Update Utility
 - Automated Testbed

THE XCEEDANCE ADVANTAGE

With Duck Creek implementation services from Xceedance, insurers benefit from our deep product and industry knowledge across specialty, commercial, and personal lines. By partnering with Xceedance, insurance organizations can achieve:

- › **Enhanced user experience:** A user-focused delivery approach ensures clients are equipped with the relevant functionality accessible through a smooth and consistent application experience.
- › **Reduced implementation costs:** Ensure up to a 25 percent reduction in development and testing costs in the first year and up to a 40 percent reduction in subsequent years, leveraging Xceedance proprietary accelerators.
- › **Faster time-to-market:** A flexible delivery model and robust governance structure has helped clients swiftly roll out more than 150 insurance products.
- › **Robust ROI:** Drive savings on Duck Creek investments through automated regression testing with the Xceedance Test Automation Center (TAC).
- › **Strategic Operations Support:** Xceedance practices and promulgates Strategic Operations Support (SOS) — a partner/service provider relationship which unifies profound insurance expertise, dexterous support in core insurance functions, and multifaceted understanding of emerging technologies — to improve the business proficiency of insurance organizations.

To accelerate the ROI of your Duck Creek implementation and boost speed-to-market, write to us at contact@xceedance.com.

www.xceedance.com

Strategic Consulting
Technology Implementation
Managed Services

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