



PRINT AND DISTRIBUTION SERVICES

CAPABILITY PROFILE

Documents are the cornerstone of policyholder communication for the insurance industry, and every document has an impact on customer service and retention. Xceedance recognizes that effective management of print and document distribution are crucial business processes, even if those workflows are sometimes considered non-core activities.

The printing and mailing of insurance documents is all about quality, accuracy, and security. Xceedance offers cost-effective, automated print and distribution services from small print jobs to mass marketing campaigns. Our equipment includes cutting-edge, high-resolution printers and other equipment to produce the maximum quality documents with consistent, superior color and image resolution.



SERVICES

Flexibility and scalability to refine and improve document output workflow are hallmarks of our solutions. The Xceedance Print and Distribution Services team has vast insurance experience, with a thorough understanding of the importance of documents and the urgency to send them out promptly. We are experts in enabling seamless and responsive processes that allow for more efficient insurance operations.

Our Print and Distribution Services include:

- ▶ Onsite Printing and Document Scanning, including:
 - New business
 - Renewal offers
 - Declarations
 - Invoices
 - Cancellation notices
 - Claims documents
 - Check Printing
- ▶ Mail and Distribution Management:
 - Certificate of mailing and certified services for legal documents
 - Daily postage meter tracking by document
 - Presorting and mailing via USPS
 - International address and exception handling
- ▶ Additional Capabilities:
 - 2D barcoding for full print-to-envelope automation
 - Color or grayscale printing on a variety of paper types and weights, including oversized documents
 - Management of stationery inventory and vendor relationships for stationery supplies
 - Address validation