



INSURANCE OPERATIONS

CAPABILITY PROFILE

Whether you're a re/insurer, a broker, or an MGA, your profitability depends on two things: risk selection and efficiency. We can help with both.

Efficient, well-managed operations — including the automation of routine tasks, the flagging and escalation of exceptions, and rules-driven workflows — can make it easier to increase your book of business, even as you reduce operating costs and turnaround times.



STREAMLINE OPERATIONAL PRIORITIES

Our practice can help your practice by providing services like:

CLEARANCE AND SUBMISSIONS MANAGEMENT

- ✓ Receive and clear submissions based on set guidelines and mandatory checks
- ✓ Capture relevant data and communicate submission status to the underwriter

AUTOMATED PROCESSING

- ✓ Record premium, coverage limits, installment information, domicile and renewal dates and more
- ✓ Code premium-bearing transactions to satisfy ASLs

INVOICING, COLLECTIONS AND CASH MANAGEMENT, INCLUDING

- ✓ Post binder invoicing
- ✓ Billing and collections
- ✓ Disbursement
- ✓ Revenue recognition

POLICY LIFECYCLE MANAGEMENT AND RENEWALS

- ✓ Creating renewal entries 90 days in advance
- ✓ Sending renewal notifications to LOB groups 90-120 days in advance
- ✓ MIS and regulatory reporting
- ✓ UAT support for testing platforms and applications
- ✓ Process automation
- ✓ Functional and technical support



WHAT YOU NEED, WHERE YOU NEED IT

While we're a global organization, we allocate our resources locally to best support the needs of our clients. To remain informed about local business nuances, we engage our teams on four continents in regular cross-training, sharing detailed reports on the activities of all our clients and the cultural and economic conditions in which they operate.

No matter where you are, we have the experience, the services, and the people to help you improve your insurance operations. If you do it, we've done it. And we'll help you do it better.

[CONTACT US](#) today to find out how our practice can help make your practice more perfect.